

Client Survey - October 2018

Stats So Exceptional You'll Have to Make the Smart Switch!

Our goal is to provide the best customer experience possible. To achieve this we conducted a survey to obtain valuable feedback from our clients regarding the Smokeball product and service to see how we're performing, so we can ultimately learn and improve.

The survey uncovered a lot of overwhelmingly positive results, here is what our clients had to say about us:

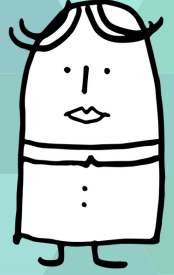
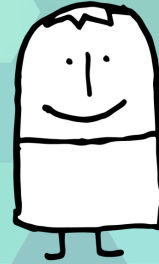
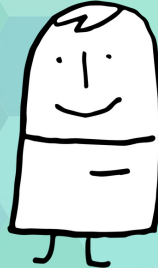
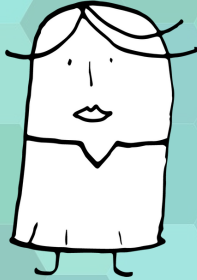
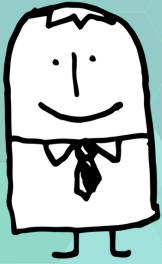
93% SAY THAT SMOKEBALL MEETS THEIR NEEDS COMPLETELY

88% THINK SMOKEBALL IMPROVES BUSINESS PRODUCTIVITY

95% SUPPORT RESPONSE TIME SATISFACTION

98% SAY THAT SMOKEBALL INDUCTION TRAINING IS EXCELLENT

82% SAY THAT THEY WOULD RECOMMEND SMOKEBALL



What Does Smokeball Help Businesses Do?

We asked our clients what they have been able to accomplish or do better since making the switch to Smokeball and the following answers were recurring:



Save time & work more efficiently



Go paperless



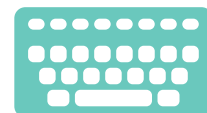
Get more organised



Remain compliant



Work remotely & on the go



Eliminate manual & double entry of data

You can also enjoy these benefits by making the smart switch.

Ready to see what Smokeball Cloud Conveyancing software can do for you?

Book Your Free Demo Today!

Call us on 1300 33 55 53 or visit www.smokeball.com.au/book-a-demo